

ATI Solutions, Inc./DVRMaster

RMA FORM

8921 Fullbright Avenue
Chatsworth, CA 91311
Tel# 818-772-7900/Fax# 818-772-7901

NOTE: DO NOT RETURN MERCHANDISE WITHOUT AN RMA NUMBER !
ALL FIELDS ON THIS FORM MUST BE FILLED OUT COMPLETELY OR YOU WILL NOT RECEIVE AN
RMA NUMBER. PLEASE ALLOW 24 HOURS TO PROCESS.

COMPANY NAME _____ **DATE:** _____

CONTACT PERSON _____ **ADDRESS:/TEL#** _____

QTY	PART NO.	ITEM DISCIPTION	INVOICE NUMBER	INVOICE DATE	REASON FOR RETURN

For Office Use Only

RMA Number: _____

Issue Date _____

Issue By: _____

RMA POLICY:

1. To get CREDIT on an item, the item MUST be returned to ATI Solutions, Inc/DVRMaster within 30 Days of the original invoice date. If not, you will receive a replacement
2. 30% restocking fee may apply on special circumstances.
3. There will NOT be any cross-shipping for RMA
4. Any physical damage on the item is considered " OUT OF WARRANTY" DOA and all items returned are subject to inspection.
5. All miscellaneous items sold are subject to further rules and regulations. Talk to your sales representative about these rules.
6. All items being returned must have a valid RMA number, with a copy of the form attached in the box, otherwise that order will NOT be processed.
7. The processing and replacing time may vary, depending on the item and its availability.
8. The RMA Number will be faxed back to you to the fax number you provided above.